

General Terms and Conditions (GTC)

Cancellations

In the booking confirmations the cancellation deadlines are mentioned differently depending on the season. Cancellations, no-shows or early departures will be charged at 100% of the total amount.

We recommend a European travel cancellation insurance.

Deposits

A deposit is not required.

Extra beds and baby cots

can be added on request and subject to availability.

The rooms can accommodate a maximum of 1 baby cot or a maximum of 1 extra bed.

Baby cots

- Children up to and including 3 years of age do not pay for an overnight stay in an available baby cot

Extra beds

- Children from 3 years up to 9 years pay CHF 50.00 per person per night for an overnight stay in an available extra bed.
- Children from 10 years to 14 years pay CHF 100.00 per person per night in an available extra bed
- Persons aged 14 and over pay CHF 150.00 per person per night for accommodation in an available extra bed.

The rooms can accommodate a maximum of 1 baby cot or a maximum of 1 extra bed.

Internet access

WLAN is available in all areas and is free of charge.

Pets are not allowed

Pets are not allowed in our hotel.

Applicable law/jurisdiction

The contract is governed exclusively by Swiss law.

Reservation agreements, including general provisions and any additional agreements, as well as contracts concluded on the basis thereof, are governed exclusively by Swiss law.

Guarantee

The booking is guaranteed by providing a valid credit card. Unless otherwise agreed, the final bill will be settled at check-out on site or by means of a third-party cost transfer by credit card authorisation.

Lost property

Lost property will be forwarded if ownership is clear and the residential/business address is known.

The guest shall bear the costs and risk of forwarding.